

🏆 Low-Code Platform TCO & Licensing (3-Year) — Support Model Detailed

Platform	💻 On-premises	🔑 License Model (flexible?)	🚦 Main Limits	💰 License (1st year)	🛡️ Annual Support	🏠 TCO 3 Years	📞 Support Model	✨ Notes
NextGen	✅ Yes	🔒 Perpetual (flexible)	🚫 No limits	\$150,000 (one-time)	\$22,500 (Standard, min)	\$217,500	📞 Standard / Premium / 24/7 available	Lifetime license, fully negotiable support
Mendix	✅ Yes	🔄 Subscription (flexible)	👤 Users, apps	\$60,000/year	\$9,000	\$207,000	📞 Standard / Premium / 24/7 available	2 apps, 50 users (\$5,000/mo)
OutSystems	✅ Yes	🔄 Subscription (flexible)	🧠 Production cores	\$96,000/year	\$14,400	\$331,200	📞 Standard / Premium / 24/7 available	8 cores x \$12,000
Creatio	✅ Yes	🔄 Subscription (can be perpetual)	👤 Users/roles	\$36,000/year	\$5,400	\$124,200	📞 Standard / Premium / 24/7 available	100 users x \$30/mo
MS Power Platform	❌ No	🔄 Subscription (some flexibility)	👤 Users, apps, flows	\$30,000/year	\$4,500	\$103,500	📞 Standard / Premium (by request)	100 users x \$25/mo
Appian	✅ Yes	🔄 Subscription (flexible)	👤 Users, processes	\$90,000/year	\$13,500	\$310,500	📞 Standard / Premium / 24/7 available	50 users x \$150/mo
Kissflow	❌ No	🔄 Subscription	👤 Users, processes	\$27,000/year	\$4,050	\$93,150	📞 Standard	50 users x \$45/mo
Betty Blocks	❌ No	🔄 Subscription	👤 Users, apps	\$18,000/year	\$2,700	\$62,100	📞 Standard	1 app, 25 users
Quick Base	❌ No	🔄 Subscription	👤 Users, apps	\$21,600/year	\$3,240	\$74,520	📞 Standard	15 users x \$120/mo
Zoho Creator	❌ No	🔄 Subscription	👤 Users, apps, guests	\$12,000/year	\$1,800	\$41,400	📞 Standard	20 users x \$50/mo
Pega	✅ Yes	🔄 Subscription (flexible)	👤 Users, enterprise	\$80,000/year	\$12,000	\$276,000	📞 Standard / Premium / 24/7 available	50 users x \$133/mo (min)
Salesforce Platform	❌ No	🔄 Subscription	👤 Users, apps, guests	\$24,000/year	\$3,600	\$85,800	📞 Standard / Premium (by request)	20 users x \$100/mo